

Privacy Policy

Last Updated: August 2026

Committee To Elect Syam Kosigi Shroff for New Castle County Council District 5 (Delaware) ("Campaign," "we," "our," or "us") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, and protect the personal information you share with us through our website, forms, text messages, and other campaign communications.

Information We Collect

We may collect the following categories of personal information:

- **Contact Information:** Name, email address, phone number, ZIP code, and mailing address.
- **Donation Information:** Payment details collected through our secure third-party payment processor. We do not store full credit card numbers on our servers.
- **Volunteer & Engagement Data:** Areas of interest, volunteer availability, event participation, and campaign engagement history.
- **Usage Data:** Browser type, pages visited, referring URLs, device information, and general geographic location collected through cookies and analytics tools.
- **Communications:** Messages, inquiries, survey responses, and other information you provide when contacting the Campaign.

How We Use Your Information

We may use the information we collect to:

- Send campaign updates, event invitations, fundraising appeals, and other political communications by email, phone, or SMS.
- Coordinate volunteer activities and respond to your questions or requests.
- Process donations securely through our payment processor.
- Comply with applicable Delaware campaign finance reporting requirements.
- Analyze and improve our website, communications, and campaign outreach.
- Send recurring automated SMS messages related to campaign updates, voter outreach, volunteer opportunities, fundraising, and election reminders.

Text Message (SMS) Communications

By providing your mobile phone number and opting in, you consent to receive recurring automated text messages from Committee To Elect Syam Kosigi Shroff for

New Castle County Council District 5 (Delaware). Messages may include campaign updates, voter outreach, volunteer opportunities, fundraising communications, and election reminders. Message frequency varies. Message and data rates may apply.

To opt out: Reply STOP to any message at any time. You will receive a confirmation message and no further text messages will be sent unless you opt in again.

For help: Reply HELP to any message or contact us at contactme@syamkosigiforcouncil.com.

Opting out of text messages does not unsubscribe you from campaign emails.

Email Communications

By providing your email address, you consent to receive campaign emails from Committee To Elect Syam Kosigi Shroff for New Castle County Council District 5 (Delaware). You may unsubscribe at any time by clicking the Unsubscribe link included in campaign emails or by contacting us at contactme@syamkosigiforcouncil.com.

Sharing of Information

We do not sell your personal information. Your mobile information will not be sold or shared with third parties for promotional or marketing purposes. Text messaging originator opt-in data and consent will not be shared with any third parties for their own marketing or promotional purposes. We will not share your opt-in to an SMS campaign with any third party for purposes unrelated to providing the Campaign's messaging services.

We may share information only in the following limited circumstances:

- **Service Providers:** We may share information with trusted service providers that help us operate the Campaign and provide services on our behalf, including fundraising, email delivery, text messaging, website hosting, analytics, and campaign operations. This may include sharing SMS opt-in or consent information with messaging platform providers, telecommunications providers, and other vendors when necessary to deliver text messages on our behalf. These providers are permitted to use information only as necessary to provide services to the Campaign and are not authorized to use SMS opt-in data or consent for their own marketing or promotional purposes.
- **Legal Compliance:** We may disclose information as necessary to comply with applicable federal, state, or local laws, including campaign finance and reporting requirements.
- **Legal Process:** We may disclose information when required by subpoena, court order, or other applicable legal process.

We do not share your personal information with third-party commercial advertisers.

Cookies & Analytics

Our website may use cookies and similar technologies to understand visitor activity and improve the user experience. We may use tools such as Google Analytics to collect aggregated or other website usage information. You may disable cookies through your browser settings; however, some website features may not function properly.

Data Retention

We retain personal information only as long as reasonably necessary to:

- Operate the Campaign;
- Comply with applicable campaign finance and legal requirements; and
- Resolve disputes or enforce our legal obligations.

Security

We use reasonable administrative, technical, and physical safeguards designed to protect your personal information against unauthorized access, disclosure, alteration, or destruction. However, no method of internet transmission or electronic storage is completely secure, and we cannot guarantee absolute security.

Children's Privacy

Our website is not intended for children under the age of 13. We do not knowingly collect personal information from children under 13. If you believe a child has provided personal information to us, please contact us so we can promptly remove it.

Your Rights & Choices

Subject to applicable law, you may:

- Request access to the personal information we maintain about you.
- Request correction of inaccurate information.
- Request deletion of your personal information, subject to applicable legal recordkeeping requirements.
- Opt out of campaign emails or text messages at any time.

To exercise these rights, contact us at contactme@syamkosigiforcouncil.com.

Changes to This Privacy Policy

We may revise this Privacy Policy periodically. Any updates will be reflected by the Last Updated date at the top of this page. Your continued use of our website or participation in campaign communications after changes are posted constitutes acceptance of the updated policy.

Contact Us

If you have questions about this Privacy Policy or our privacy practices, please contact us:

Committee To Elect Syam Kosigi Shroff

Website: <https://www.syamkosigiforcouncil.com/>

Email: contactme@syamkosigiforcouncil.com